

## **AMG Integrated Healthcare Management**

## **Notice of Nondiscrimination and Accessibility**

## **ENGLISH**

AMG Integrated Healthcare Management complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AMG Integrated Healthcare Management does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## AMG Integrated Healthcare Management:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Corporate Director of Culture and People.

If you believe that Integrated Healthcare Management has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: AMG Integrated Healthcare Management, Attn: Corporate Director of Culture and People, 101 La Rue France, Suite 300, Lafayette, LA 70508, Phone: 337-269-9566, Fax: 337-261-2944. You can file a grievance in person or by mail, phone, or fax. If you need help filing a grievance, the Corporate Director of Culture and People is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.